

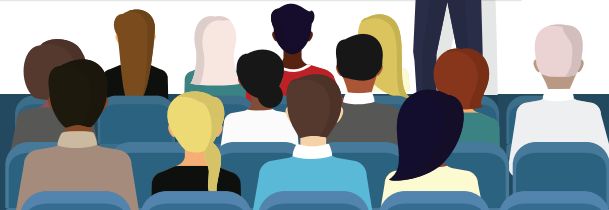
2019 Trends in the Local Government IT Workforce: Professional Development, Skills and Hiring National Survey



IT department education and training budgets:

46%
Very good or adequate

54%
Limited or non-existent



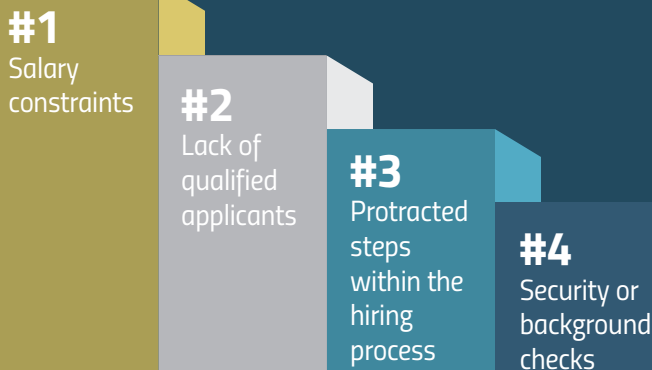
The "graying" of the government IT workforce

16% responded that between **10%** and **25%** of their current IT staff will retire within the next two years

78% responded that up to **10%** of their current IT staff will retire within the next two years



The top barriers with regard to attracting and hiring new IT staff:



How difficult is it to find/hire IT staff with the competencies needed to make a good addition to the IT team?

8% Not difficult at all **52%** Somewhat difficult **40%** Very difficult



While conducting interviews, the skillsets IT executives identified as most lacking in job applicants are:



- ① Understanding of what government does (services and organization) and the role of the IT department
- ② Emotional intelligence
- ③ Oral communication skills
- ④ Written communication skills
- ⑤ Technical skills

*PTI conducted a survey of local government IT executives in Jan. and Feb. 2019